



Improve and Modernize FHC Properties

- Redesign Community Rooms with fresh paint, wallpaper and furniture.
- Update 5-year Action Plan/Capital Plan (health/safety and investments)
- Modernize Public Housing building exteriors
- Reactivate in-ground lawn sprinklers
- Modernize lobby areas in PH Buildings

2025 STRATEGIC PLAN

Expand Access to Affordable Housing Units

- Landlord Education Zoom meeting to explain and promote HCV program
- Add FSS, FUP, EHV and VASH programs
- Expand Project-Based vouchers for developments in underserved areas, underserved populations; prioritize Ferndale to add to FHC assisted units

Goals

- Carpets and chairs in WW Community Room professionally cleaned
- Landscaping Services includes hedge shaping, black mulch and mowing and clean-up
- Vetted and hired more conscientious and aggressive cleaners
- In-ground sprinkler system tested, repaired and approved
- Applied for Family Self Sufficiency Program
- Communicating with VA Hospital to add VASH program for homeless veterans
- Add EHV Program to assist homeless in emergency situations
- Add Family Self Sufficiency Program
- Project Based Vouchers leasing to commence
 - Add Home Ownership Program
- Renew contract with CHN to expand housing opportunities
- Submitted for funding to freshly paint PH buildings and Scattered Sites



2025 STRATEGIC PLAN

Goals

Ensure participant access to resources and supports

- Continue to connect to resources
- Expand online rent pay to include Direct Express card utilization
- Implementation of HCV search supports
- Renew contract with CHN
- Invite Guest Speakers to monthly resident meetings to educate residents with topics on health, fire safety, financial literacy, pest control etc.

Ensure FHC Properties are secure and welcoming

- Mandatory bed bug/pest inspections to eliminate vermin and insects from all properties
- Initiate 'neighborhood watch; program within PH buildings
- Expand Staff Presence at Autumn House
- Review/Update related policies

- Resident Committee meetings featuring Community Guest Speakers
- Create office space for Deputy Director to increase presence at Autumn House with office hours
 - Invite community speakers
 - Set up computer lab training
- Replaced worn carpeting with modern wood plank flooring
 - Expand Resident Flower Club
- Encourage interest for Resident Committee at AH
- Zero Tolerance addendum added for violence, fighting, gun play, threats etc
- Moving from pest control to pest elimination; mandatory bed bug/pest inspections
- Shopping new camera company to update and maintain security cameras
 - Add ADA Push Plates to back patio door at WW
- Include scattered site residents for BOC meetings and FHC Events